

March 1, 2021

FOR IMMEDIATE RELEASE

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### Divine Home Care Services Receives Best of Home Care Award for Fourth **Consecutive Year**

Hillsboro, Texas - Divine Home Care Services announced today that it has received the 2021 Best of Home Care® - Provider of Choice Award from Home Care Pulse. These awards are granted only to the top-ranking home care providers, based on client satisfaction scores gathered by Home Care Pulse. DIVINE also earned the award in 2018, 2019, and 2020 and is now ranked among a small handful of home care providers across the country who have proven their ability to provide the highest quality care to clients.

"We want to congratulate Divine Home Care Services on receiving the Best of Home Care - Provider of Choice Award," says Erik Madsen, CEO of Home Care Pulse. "Since these awards are based on real, unfiltered feedback from clients. DIVINE has proven their dedication to providing a great work environment and solid training to employees, while maintaining their focus on client and caregiver satisfaction."

"We are honored by this recognition" says Claudia Berdegué, principal at DIVINE, "it is a true testimony to the professionalism and commitment of our wonderful team of caregivers".

Based in Hillsboro, Divine Home Care Services is an independent home care agency providing personal assistance, Alzheimer's care, and household services to clients in the comfort of their own homes. DIVINE operates throughout Central Texas since 2012.

Home Care Pulse is the industry's leading firm in satisfaction research, quality assurance. On behalf of home care businesses across North America. Home Care Pulse gathers unbiased satisfaction ratings from clients and detailed feedback to ensure the best in-home care possible can be provided.



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## Divine Home Care Services Recognized as Employer of Excellence for Hill County

Waco, TX, January 16<sup>th</sup>, 2020: Divine Home Care Services, a leading regional independent provider of home care services to seniors, was selected by Workforce Solutions for the Heart of Texas as this year's Employer of Excellence for Hill County. The award was presented to Divine Home Care by Workforce Board Chair Paige Key during the 22<sup>nd</sup> Annual Awards of Excellence Banquet at The Phoenix Ballroom in Waco. The local Employer of Excellence award recognizes a private-sector employer whose efforts and initiatives have resulted in a significant impact on the local workforce development and the community.

"We are honored to have been recognized as Employer of Excellence" said Claudia Berdegué, Principal at Divine Home Care Services. "We found a true partner to our growth and employee development in Workforce Solutions and we intend to continue working alongside such a tremendous Texas resource" she added.

With oversight from the Texas Workforce Commission, the mission of Workforce Solutions for the Heart of Texas is to provide a well-trained workforce to employers in order to ensure the economic growth of a region including Bosque, Falls, Freestone, Hill, Limestone, and McLennan counties.

Since 2012, Divine Home Care Services provides personal assistance services to its clients in the comfort of their own homes including dressing & grooming, bathing, incontinence care, Alzheimer's/dementia care, light house cleaning, meal preparation, companionship & transportation, and others. Based in Lake Whitney, Texas, Divine is licensed to offer its services in over 30 counties including Bell, Bosque, Ellis, Hill, Johnson, McLennan, Navarro, and the South Metroplex area.

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# Divine Living Assistance Partners with CareAcademy to Provide Award-winning Training to Caregivers

Waco, TX, October 10, 2019: Divine Living Assistance, a leading independent provider of home care services to seniors in the Heart of Texas region, announced that after extensive consideration of available online training solutions for caregivers, it has chosen CareAcademy as its preferred training partner. The platform will immediately make available to Divine's employees a library of over 60 sessions in a variety of topics including Activities of Daily Living (ADLs), managing specific health conditions, nutrition and meal preparation, infection control, Alzheimer's and other dementias, emergency & safety, and many more.

"We are very excited to work with CareAcademy in the development of our most important asset, our growing pool of professional caregivers" said Claudia Berdegué, Divine's Principal. "What is more important" she added, "our caregivers are very excited too, and have embraced the platform quite enthusiastically."

Founded by caregivers, CareAcademy creates online and mobile-friendly training that empowers senior care professionals to deliver the highest caliber of service and improve the lives of older adults. Nearly 30,000 caregivers are learning and growing professionally through CareAcademy.

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